



Precision Managed Cloud Services

**Put a Dedicated Team of
Cloud Experts to Work for You**

Stay Focused on Your Business...

StrikerCLOUD's Precision Managed Services Will Take Care of the Rest.

StrikerCLOUD's Precision Managed Services puts a dedicated team of cloud engineers to work for you. Our experts will manage your entire environment—from architecting your optimal cloud infrastructure to running all your day-to-day operations.

Our Outstanding Support vs. Managed Services

Support Features	Description	All Performance Cloud Customers	Managed Services Customers
DIRECT ACCESS TO CLOUD SPECIALISTS	Dedicated and certified experts working on your behalf.	●	●
ACCESS TO A SOLUTION ARCHITECT	Expert help to build the ideal infrastructure.	●	●
24/7/365 LIVE SUPPORT	Phone, email & chat support; 40 second average response time by phone.	●	●
MIGRATION SUPPORT	Full support, whether migrating from on-premises or a competitor, physical or already virtualized.	●	●
LAUNCH ASSISTANCE	We'll help you get started.	●	●
SCALING ADVICE	Advice on how to optimize our cloud's agility while maintaining security best practices.	●	●
BASIC HEALTH MONITORING	Full system health tracking and maintenance so that you can focus on business.	●	●
COMPLETE INFRASTRUCTURE SETUP	Let our team handle the initial setup, quickly and competently.		●
OPERATING SYSTEM CONFIGURATION	Get the right Linux or Windows server for the job. Includes base configuration and hardening.		●
SECURITY UPDATES	Stay ahead of security issues; we'll always keep you up to date.		●
BACKUP CONFIGURATION	Avoid total disaster or everyday mishaps with the right backup policy.		●
RECOVERY TESTING	Make disaster recovery more than a theory with a practical test of your procedures.		●
ACTIVE HEALTH MONITORING	Rely on our proactive measures to see problems coming before they happen, and have more time to react.		●
PERFORMANCE EVALUATION	If bad performance is costing you sales, we'll help you diagnose the weak link in your IT systems.		●
SOFTWARE INSTALLATION & CONFIGURATION	Get today's most popular software, installed and configured according to best practices.		●
SOFTWARE UPDATES	Let our team keep your software up to date and secure.		●
VIRUS PROTECTION	Keep your server clean with complete virus protection.		●



Call a StrikerCLOUD Managed Services Representative Today: 800-857-4017.

